



*Tangelo Software, De Dreef 19, 3706 BR Zeist, the Netherlands;*

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Tangelo Software B.V. (“us”, “we”, or “our”) operates the <https://www.tangelo-software.com> website (the “Service”). This page informs you of our policies regarding the collection, use and disclosure of Personal Information when you use our Service. We will not use or share your information with anyone except as described in this Privacy Policy. We use your Personal Information for providing and improving the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible at <https://www.tangelo-software.com>

### **1. Information Collection and Use**

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to, your email address, name, phone number (“Personal Information”). We do not intend to collect sensitive information (for example, data relating to race or ethnic origin, religious beliefs, criminal record, physical or mental health or sexual orientation) from our Website visitors. We will, where necessary, obtain your explicit consent to collect and use such information.

### **2. Log Data**

We may also collect information that your browser sends whenever you visit our Service (“Log Data”). This Log Data may include information such as your computer’s Internet Protocol (“IP”) address, browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages and other statistics. In addition, we may use third party services such as Google Analytics that collect, monitor and analyze this type of information in order to increase our Service’s functionality. These third party service providers have their own privacy policies addressing how they use such information.

### **3. Cookies**

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer’s hard drive. We use “cookies” to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

### **4. Service Providers**

We may employ third party companies and individuals to facilitate our Service, to provide the Service on our behalf, to perform Service-related services or to assist us in analysing how our Service is used. These third parties have access to your Personal Information only



to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

## **5. Third party processors**

Our carefully selected partners and service providers may process personal information about you on our behalf as described below: “Digital Marketing Service Providers. We periodically appoint digital marketing agents to conduct marketing activity on our behalf, such activity may result in the compliant processing of personal information. Our appointed data processors include: (i) Prospect Global Ltd (trading as Sopro) Reg. UK Co. 09648733. You can contact Sopro and view their privacy policy here: <http://sopro.io>. Sopro are registered with the ICO Reg: ZA346877 their Data Protection Officer can be emailed at: [dpo@sopro.io](mailto:dpo@sopro.io).

## **6. Communications**

We may use your Personal Information to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any, or all, of these communications from us by following the unsubscribe link or instructions provided in any email we send.

## **7. Security**

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

## **8. International Transfer**

Your information, including Personal Information, may be transferred to – and maintained on – computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction. If you are located outside Netherlands and choose to provide information to us, please note that we transfer the information, including Personal Information, to Netherlands and process it there. Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

## **9. Links to Other Sites**

Our Service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party’s site. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over, and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

## **10. Children's Privacy**

Our Service does not address anyone under the age of 13 ("Children"). We do not knowingly collect personally identifiable information from children under 13. If you are a parent or guardian and you are aware that your Children has provided us with Personal Information, please contact us. If we become aware that we have collected Personal Information from children under age 13 without verification of parental consent, we take steps to remove that information from our servers.

## **11. Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## **12. Contact and choices regarding personal information**

Should you at any time decide that you do not want to continue to receive electronic communications, you will have the ability to unsubscribe or "opt out" from such communications by means of a link provided in each such communication, or if not provided therein, by sending an email to [privacy@tangelo.nl](mailto:privacy@tangelo.nl).

If you have any questions about viewing, correcting, updating or deleting information we have on file about you, please send an email to [privacy@tangelo.nl](mailto:privacy@tangelo.nl).

There is no cost for reasonable access to Personal Information, unless, for example, you require copies of records, or a request is entered more often than once a year. Tangelo Software shall advise you of the cost, if any, prior to satisfying your request. Prior to providing you with access to your Personal Information, we may require additional forms of information, including your Personal Information to validate your entitlement to the information being requested.

Tangelo Software monitors compliance with its privacy policies and procedures and has procedures to address privacy-related complaints. In this regard, individuals may address their privacy related concerns by contacting Tangelo Software's Privacy Officer. We shall respond to all inquiries, concerns and/or complaints about its Personal Information handling practices. Every privacy-related complaint will be acknowledged, recorded and investigated, and the results of the investigation will be provided. If a complaint is found to be justified, appropriate measures will be taken including, if necessary, amending our privacy policies and procedures. Please send an email to [privacy@tangelo.nl](mailto:privacy@tangelo.nl).

The regulatory authority in the Netherlands that oversees the handling of personal information is the AP (Autoriteit Persoonsgegevens), please visit [here](#).



### **13. Contact Us**

If you have any questions about this Privacy Policy, please contact us.